

## Invited Reviews – College Contacts and Services

September  
/ 2019

The Medical Royal Colleges are committed to enabling healthcare providers to deliver the highest standards of patient care. The delivery of good care is not always straightforward; there are daily challenges for healthcare professionals, the teams they work in and the strategic design of networks. A Royal College invited review can provide a provider, commissioner or service planner with expert independent and cost effective advice in a confidential report.

Invited reviews offer a reliable, trustworthy peer review processes based on standards and focusing on patient safety. They support, but do not replace, existing procedures for managing performance.

The nature of the services offered vary depending on the Royal College or professional body involved, as detailed overleaf. Summarising,

**Service Reviews** can include advice and assurance on matters of service safety and quality, achieving service improvement and best practice in service design or multi-site reconfiguration. Areas that an invited service review might focus on include:

- Reviewing concerns that have been raised about a service
- Examining issues underlying a pattern of serious untoward incidents or never events
- Analysing a service's outcome data and advising on improvement
- Assessing services against national or local specialty standards and guidance
- Team working, leadership and workforce
- Helping plan for service configuration including working across networks and care pathways

**Individual Reviews** explore concerns about any aspect of an individual's practice and provide advice on how any problems identified can be addressed. We work closely with NHS Resolution's Practitioner Performance Advice Service. The scope of individual reviews can include:

- An individual's volume and range of clinical activity
- Their standard of clinical decision making and providing or recommending treatment
- The quality of team working they have demonstrated in their clinical practice
- Their level of engagement with clinical governance systems.

**Clinical Record Reviews** provide an independent, expert opinion on the management of one or more episodes of patient care and whether this meets expected standards. These could include:

- Cases identified as potentially being of concern, either by staff or from patient complaints
- A strategic selection of cases, such as all of a service's recent complications or deaths
- A group of randomly selected cases, offering an overall representation of an individual or a service's scope of practice.

Each invited review is tailored to the specific requirements of the circumstances involved, for example a clinical record review element can be included as part an individual or service review. Terms of reference for a review will be agreed between the referring organisations and the College involved, to ensure that the scope of what is to be covered is clear and commonly understood.

The 2016 Academy report a framework of operating principles for managing invited reviews within in healthcare sets out the basis for reviews conducted by Royal Colleges. This is being updated in 2019.

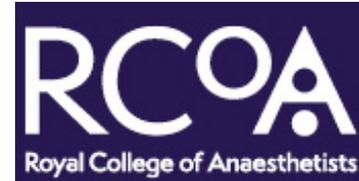
For more information on services provided please contact the relevant College using the details below.

### Royal College of Anaesthetists

**Covers:** Structural Reviews, service reviews, other types of reviews will be provided bespoke at the discretion of the Invited Review oversight group.

**Contact:** Emily Basra  
020 7092 1576  
invitedreviews@rcoa.ac.uk

**Web:** [www.rcoa.ac.uk/invitedreviews](http://www.rcoa.ac.uk/invitedreviews)



### Royal College of Emergency Medicine

**Covers:** Service reviews

**Contact:** Sam McIntyre  
020 7067 1269  
Sam.McIntyre@rcem.ac.uk

**Web:** [www.rcem.ac.uk/RCEM/Quality-Policy/Professional\\_Affairs/Service\\_Design\\_Delivery](http://www.rcem.ac.uk/RCEM/Quality-Policy/Professional_Affairs/Service_Design_Delivery)



### Royal College of General Practitioners

**Covers:** No service at present

**Contact:** Mat Lawson  
020 3188 7608  
Mat.Lawson@rcgp.org.uk

**Web:** [www.rcgp.org.uk](http://www.rcgp.org.uk)



### Royal College of Obstetricians and Gynaecologists

**Covers:** Service reviews, case note reviews

**Contact:** Farrah Pradhan  
020 7772 6240  
invitedreviews@rcog.org.uk

**Web:** [www.rcog.org.uk/en/about-us/invited-review-policy](http://www.rcog.org.uk/en/about-us/invited-review-policy)



### Royal College of Ophthalmologists

**Covers:** Service reviews, case note reviews. Individual reviews from Jan 2020

**Contact:** Jonathan Baker  
020 3770 5331  
jonathan.baker@rcophth.ac.uk

**Web:** [www.rcophth.ac.uk/invited-service-reviews](http://www.rcophth.ac.uk/invited-service-reviews)



### Royal College of Paediatrics and Child Health

**Covers:** Individual, service design and case note reviews

**Contact:** Sue Eardley  
020 70926091  
Invited.reviews@rcpch.ac.uk

**Web:** [www.rcpch.ac.uk/invitedreviews](http://www.rcpch.ac.uk/invitedreviews)



### Royal College of Pathologists

**Covers:** Individual and service reviews

**Contact:** Shane Johns  
020 7451 6732  
professionalism@rcpath.org

**Web:** [www.rcpath.org/profession/protecting-patient-safety/our-invited-reviews-service.html](http://www.rcpath.org/profession/protecting-patient-safety/our-invited-reviews-service.html)



### Royal College of Psychiatrists

**Covers:** Individual, service and case note reviews

**Contact:** Zareen Sajjad  
0203 3701 2583  
irs@rcpsych.ac.uk

**Web:** [www.rcpsych.ac.uk/improving-care/invited-review-service](http://www.rcpsych.ac.uk/improving-care/invited-review-service)



### Royal College of Physicians

**Covers:** Individual, service and case note reviews

**Contact:** Jazz Sidhu  
020 3075 2383  
ISR@rcplondon.ac.uk

**Web:** [www.rcplondon.ac.uk/invited-service-reviews](http://www.rcplondon.ac.uk/invited-service-reviews)



### College of Physicians of Edinburgh (& RCPE Manchester)

**Covers:** Service design and case note reviews

**Contact:** Sushee Dunn  
0131 247 3615  
s.dunn@rcpe.ac.uk

**Web:** [www.rcpe.ac.uk/college/promoting-highest-clinical-standards](http://www.rcpe.ac.uk/college/promoting-highest-clinical-standards)



### Royal College of Radiologists

**Covers:** Service reviews

**Contact:** Sandra Holmes  
020 7406 5921  
Sandra\_holmes@rcr.ac.uk

**Web:** [www.rcr.ac.uk/clinical-radiology/service-delivery/service-review](http://www.rcr.ac.uk/clinical-radiology/service-delivery/service-review)



### Royal College of Surgeons of Edinburgh

**Covers:** Individual and Service Reviews

**Contact:** Chris Sanderson / Jo Woodward  
0131 527 1653  
standards@rcsed.ac.uk

**Web:** [www.rcsed.ac.uk/professional-support-development-resources/career-support/invited-reviews](http://www.rcsed.ac.uk/professional-support-development-resources/career-support/invited-reviews)



### Royal College of Surgeons of England

**Covers:** Individual, service, design and case note reviews

**Contact:** Alexandra Burton  
020 7869 6238  
irm@rcseng.ac.uk

**Web:** [www.rcseng.ac.uk/irm](http://www.rcseng.ac.uk/irm)

